

Your order will be processed, based on the above, unless you have made amendments. All orders are subject to our full terms & conditions. However, we would like to draw your attention to the following terms in particular.

Date.....

- Claims for faulty goods will be honoured, only if the goods are returned to us. We will not issue credit notes or refunds for goods that have been distributed. Please ensure that goods are satisfactory before distribution.
- All colours including print and product is for visual purposes only and should not be regarded as the exact final colour of product and print.

This service is at additional cost and not inclusive of any prices listed or quoted.

- 3. We are not responsible for delays during transit. We dispatch goods on your behalf and the goods become your property the moment they leave our premises.
- 4. Due to the inherent properties of ceramic ware produced by foreign manufacturers, there may be small imperfections or irregularities which should not be percieved as defective. Variations in materials, firing temperatures and colour pigments may result in variations in glaze and imprint colours. These variations must be considered acceptable.
- 5. Digital processes do not guarantee exact colour outcome or PMS/CMYK matching. Final colour outcome can vary. We strongly recommend the purchase of a pre-production sample. We will proceed with the order upon your request but cannot be held responsible for inadequate results.

Please Note: All colours including print and product is for visual purposes only and should not be regarded as the actual colour of product and print. Colours may vary from batch to batch & may differ from previous orders. By approving this order we accept that you understand these terms.

I confirm that I have thoroughly checked all information on this document, including layout, fonts, spelling, print colours, separations, print size and position, etc.

Please proceed without amendment(s) Please amend as above & reproof

By signing below I accept responsibility for errors not corrected and understand that once the goods are printed, the printed image can not be cleaned off or the goods reclaimed.

Signed	Print Name